



Electrical Panels Only, LLC

3-Year Workmanship & 1-Year Parts and Equipment Warranty

Electrical Panels Only, LLC ("EPO") stands behind the quality of our work and the products we install. Our standard warranty provides **three (3) years of workmanship coverage** and **one (1) year of parts and equipment coverage**, subject to the terms and exclusions below.

3-Year Workmanship Warranty

EPO provides a **three (3) year limited workmanship warranty** on electrical installation and repair work performed by EPO, beginning on the date the work is substantially completed.

During this period, EPO will correct defects determined to be the direct result of improper workmanship performed by EPO at no additional labor cost.

Warranty coverage applies only to the specific work performed by EPO at the original service address.

1-Year Parts & Equipment Warranty

Parts, materials, and equipment supplied and installed by EPO are covered by EPO for **one (1) year from the date of substantial completion**, subject to the exclusions contained in this warranty.

If a covered part or piece of equipment fails due to a defect during the one-year warranty period, EPO will repair or replace the covered item as appropriate.

After EPO's one-year parts and equipment warranty expires, applicable manufacturer warranties may continue to provide coverage. Any manufacturer coverage is subject to the manufacturer's individual terms, conditions, exclusions, and availability.

EPO does not extend, modify, or guarantee a manufacturer's warranty beyond EPO's one-year parts and equipment warranty.

Warranty Exclusions

This warranty does not cover damage, defects, failures, or service calls resulting from:

- Normal wear and tear or deterioration.
- Existing electrical wiring, equipment, circuits, grounding systems, or other conditions outside EPO's original scope of work.
- Work that has been altered, repaired, modified, or tampered with by another contractor, electrician, homeowner, tenant, or other third party.
- Utility company equipment, utility connections, voltage fluctuations, power surges, power outages, or other utility-related conditions.

- Lightning, fire, flooding, water intrusion, weather, wind, hail, freezing, natural disasters, accidents, pests, rodents, or other circumstances outside EPO's control.
- Misuse, negligence, improper operation, lack of maintenance, or failure to follow manufacturer instructions.
- Changes or additions made to the electrical system after EPO completes its work.
- Overloading circuits or equipment beyond their designed capacity.
- Code changes or new utility, governmental, HOA, or insurance requirements occurring after completion of the original work.
- Cosmetic conditions that do not affect the safe and proper operation of the electrical system.
- Materials or equipment supplied by the customer or another party.

Warranty Service & Access

The property owner must provide EPO with reasonable access to the property and affected electrical equipment so EPO can inspect the reported issue.

EPO must be given the opportunity to inspect and correct an alleged warranty issue before another contractor performs repairs.

Except in an emergency involving an immediate threat to life or property, repairs, alterations, or modifications performed by another party before EPO has an opportunity to inspect the issue may void warranty coverage for that condition.

Non-Warranty Service Calls

If EPO investigates a warranty request and determines that the issue is not related to covered workmanship, parts, or equipment, the visit will not be considered warranty service.

The property owner may be responsible for EPO's standard diagnostic, service-call, labor, material, or other applicable charges for non-warranty work.

Warranty Stays With the Property

EPO's warranty is associated with the **original service address where the work was performed**, rather than solely with the original customer.

If ownership of the property changes during an applicable warranty period, the remaining warranty coverage transfers to the new property owner for the remainder of the original warranty term.

A property sale or ownership transfer **does not restart or extend the warranty period**. All warranty periods continue to run from the original date of substantial completion.

Warranty coverage applies only to EPO's work performed at the original service address and cannot be transferred to another property.

Payment Requirement

All invoices associated with the original project must be **paid in full** for warranty coverage to remain valid.

Making a Warranty Claim

Warranty claims must be reported to Electrical Panels Only within the applicable warranty period.

The property owner should provide the service address, a description of the issue, and original project information when available. EPO may verify the original installation and applicable warranty dates through its company records.

EPO reserves the right to inspect the reported condition and determine whether the issue qualifies for coverage under this warranty.

Standard Warranty Summary

Workmanship: 3 Years from substantial completion

Parts & Equipment Supplied by EPO: 1 Year from substantial completion

Manufacturer Warranties: As provided by the individual manufacturer

Transferability: Remaining warranty coverage stays with the original service address

Optional Extended Warranty

Customers may have the option to purchase **extended warranty coverage** for eligible EPO installations, parts, and equipment.

Extended warranty options provide coverage beyond EPO's standard warranty and are sold separately. Coverage periods, included services, pricing, exclusions, and other terms will be provided at the time the extended warranty is offered.

Any purchased extended warranty will remain associated with the **original service address** and may transfer to a subsequent property owner for the remainder of the applicable extended warranty period, subject to the terms of the selected plan.

Electrical Panels Only — It's What We Do.